Tyro EFTPOS

Paying and Tipping Transactions Guidelines

Tipping Function

Tyro's EFTPOS terminals have the tipping functionality embedded in the terminals workflow and intuitively guide the user through the process.

To activate tipping go to: **MENU > Configuration > Tipping > Enable > OK.**

How does Tipping work?

Entering tips directly into the terminal:

- Enter the purchase amount on the terminal to start the transaction
- Purchase amount will be displayed on the screen
- Customer is presented with the option to tip
- Customer selects YES to tip or NO
- If YES customer can enter the tip amount and press OK
- Terminal displays total amount including the tip
- Customer pays by Taping, Inserting or Swiping their card
- If the total amount exceeds the Express Payment Limit ($35 or $100) customer is asked to enter their PIN

Tipping video animation

Go to **tyro.com/hospitality** to view the video animation describing the tipping functionality.

Tip Report

A tip report is available on the terminal.

To obtain a Tip Report go to MENU > Tipping > Tip Report.

Tipping with DCC

Tipping is compatible with DCC allowing the cardholders to enter the tip in AUD. The total transaction amount will automatically be converted into their home currency.

DCC is only available on transactions using international Visa and MasterCard credit cards.

Dial Tyro Support 1300 966 639